

## **Disaster Relief Information**

### **Register for Assistance**

**Federal Emergency Management Agency** - Individuals and business owners who sustained losses in these affected areas are encouraged to apply for assistance by registering with FEMA.

To register for Individual Assistance-

- Apply online at **www.DisasterAssistance.gov**
- Apply via smartphone at **m.fema.gov**
- Call the registration phone number at **1-800-621-3362**; those who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.
- Those who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.
- **Disaster Recovery Center** - Cleveland County  
Little Axe Elementary School  
2000 168th Ave. NE  
Norman, OK 73026  
**Hours: 9 a.m. to 7 p.m. until further notice**
- **Mobile Registration Intake Center** - Moore  
First Baptist Church, 301 NE 27th St., Moore, OK

**\*\*Important Note** - Documentation is KEY! Make sure to document everything and take pictures of all of the damage. \*\*

### **Small Business Administration**

SBA offers low-interest federal disaster loans to Oklahoma **residents** and **businesses** impacted by the severe storms and tornadoes that began May 18, 2013 in the Oklahoma counties of Cleveland, Lincoln, McClain, Oklahoma and Pottawatomie.

SBA disaster assistance information [www.sba.gov/services/disasterassistance](http://www.sba.gov/services/disasterassistance)

### **SBA ASSISTANCE**

Loans for repairing or replacing disaster-damaged property

- **Homeowners** may borrow up to **\$200,000** to repair or replace their disaster-damaged primary residence.
- **Homeowners** and **renters** may borrow up to **\$40,000** to replace disaster-damaged personal property, including vehicles.
- **Businesses** of any size and private, non-profit organizations may borrow up to **\$2 million** to repair or replace disaster-damaged real estate, machinery and equipment, inventory and other assets.
- Interest rates can be as low as **1.875%** for homeowners and renters, **4%** for businesses and **2.875%** private non-profit organizations. Terms

may be up to 30 years, SBA determines loan amounts and terms based on each applicant's financial condition.

Loans to help meet working capital needs caused by the disaster

- **Small** businesses, small businesses engaged in aquaculture and most private, non-profit organizations of any size may borrow to help meet **working capital needs** caused by the disaster (**regardless of whether the business suffered any property damage**) The maximum business disaster loan is \$2 million for any combination of property damage and working capital.

Three ways to apply

1. Apply in person at any Disaster Recovery Center or Business Recovery Center (see below for locations)
2. Apply online using SBA's secure Web site at <https://disasterloan.sba.gov/ela>
3. Apply by mailing your application to SBA at 14925 Kingsport Rd., Ft. Worth, TX 76155-2243

The Business Recovery Center will open Friday, May 24 at 9 am at the Moore Norman Technology Center's South Penn Campus. No appointment is necessary.

**Moore Norman Technology Center  
South Penn Campus  
Business Development Center Bldg.  
13301 S Pennsylvania Avenue  
Oklahoma City, OK 73170**

Mondays through Fridays, 9 am to 6 pm  
& Saturdays, 9 am to 1 pm until further notice

For updates on center locations call **(800) 659-2955**

**Locating Family and Friends**

**Safeandwell.org** is the Red Cross site where you can register yourself as safe, or search for friends and family members.

**Emergency Services**

**Oklahoma City**

Police: 405 231-2121

Fire Chief: 405 297-3314

Animal Welfare: 405 297-3100

EMSA: 405-297-7100

**Moore**

Police: 405 793-5138

Fire: 405 793-5110

Animal Welfare: 405 793-5190

Emergency fire, police, and medical services are available 24-hours by calling 9-1-1 or 405 799-4357.

**Newcastle**

Police: 405 387-5525

Fire: 405 387-5823

Ambulance Service: 405 387-5525 (dispatched through McClain and Grady county EMS services)

Animal Welfare: 405 387-5525

**Utilities / Telecom Services**

**Electric:** OG&E – **405 272-9741**

**Gas:** Oklahoma Natural Gas 405 **551-4000**

**Water:** OKC Dept. of Water and Wastewater – **405 297-2833**  
Moore Water: (405) 793-5080

**Cox Cable:** 24 hour automated support: **405 600-7676**

**Oklahoma Corporation Commission: - 405 521-2211**

**Counseling Services**

**Compassionate Friends** - Support for bereaved parents and siblings  
(405) 360-4287

**Calm Waters for Children and Families,** Oklahoma City - 405 841-2527

**Oklahoma Department of Mental Health and Substance Abuse Services**  
– they are offering services through the Disaster Distress Helpline, [1 \(800\) 985-5990](tel:18009855990). The helpline can provide immediate counseling to anyone who needs help dealing emotionally with the aftermath of the storms

**Shelters/Housing Assistance**

**Red Cross Shelters**

Little Axe: Absentee Shawnee Tribe Resource Center – 1970 156<sup>th</sup> Avenue  
South OKC: St. Andrews Church – SW 119<sup>th</sup> & S May, Oklahoma City

**University of Oklahoma** has opened up housing  
(405) 325-2511

**Graceway Baptist Church** (Oklahoma City)  
1100 SW 104<sup>th</sup>  
(405) 691-1934

**Journey Church** (Norman)  
3801 Journey Parkway  
(405) 292-2500

**Lifechurch** (South OKC)  
7800 S. Walker Ave OKC (I-240 and Walker)  
(405) 216-5433

**New Life Bible Church** (Norman)  
4343 North Flood

**Oakcrest Church of Christ** (Moore)  
1111 SW 89<sup>th</sup> Street

**Victory** (Oklahoma City)  
4300 North MacArthur

**Fifth Street Missionary Baptist Church** (Oklahoma City)  
801 NE 5<sup>th</sup> Street

**Resthaven Funeral Home** (South OKC)  
SW 104<sup>th</sup> & Western/Walker

**Newcastle Storm Shelter** (Newcastle)  
851 N. Carr, Newcastle, OK 73065

**Moore Community Center** (Moore)  
201 S. Howard. Moore, OK

**Food Banks**

**One Harvest Food Ministries:** **770-466-0000**  
Have zip code available for assistance in your area <http://www.oneharvest.com/>

**Ascension Lutheran**  
3617 SE 29th St. Del City, OK 73115; **405-677-1444**

**First Church of the Nazarene**  
4701 SE 26th St, Del City, OK 73115; **405-677-2330**

**Harvest Church**

6450 NW 36th Ave, Norman, OK 73072; **405-307-8847**

**Hilltop Baptist**

11710 SE 149th St, Noble, OK 73068; **405-794-0603**

**Holy Trinity Lutheran**

308 NW 164th St, Edmond, OK 73013; **405-348-3292**

**Living Faith Church**

825 NW 24th St, Moore, OK 73160; **405-794-3161 or 405-863-8909**

**Skyridge Free Will Baptist**

150 S 48th St, Noble, OK 73068; **405-872-3112**

**Wickline United Methodist**

417 Mid America Blvd, MWC, OK 73110; **405-732-0356**

**Christian Service Center**

115 SW 24th St, OKC, OK 73109; **405-236-5956**

M-F 9:00 am - 2:00 pm

**City Church**

136 NW 10th St, OKC, OK 73106; **405-232-3232**

M-Th 9:00 am - 5:00 pm

**Good Shepherd Ministries**

222 NW 12th St, OKC, OK 73106; **405-232-8631**

M-F 9:00 am - 11:30 am

M-F 1:00 pm - 3:00 pm

**Salvation Army Locations**

Provides food, shelter, clothing, spiritual, comfort and drug/alcohol rehab

[www.salvationarmyusa.org/usn/www\\_usn\\_2.nsf](http://www.salvationarmyusa.org/usn/www_usn_2.nsf)

**Main Office:**

311 SW 5th St

OKC, OK 73109

**405-270-7837**

2808 SE 44th St

OKC, OK 73129

**405-677-4781**

284 N Pennsylvania Ave

OKC, OK 73107

**405-236-3677**

330 SW 4th St

OKC, OK 73109

**405-270-7839**

516 S Hudson Ave  
OKC, OK 73109  
**405-246-1133**

318 E Hayes St  
Norman, OK 73069

**405-364-9910**

5101 N Pennsylvania Ave  
OKC, OK 73112  
**405-840-0735**

## **Animals**

### **Humane Society:**

[www.humanesociety.org](http://www.humanesociety.org)

Facebook (<https://www.facebook.com/humanesociety>)

Twitter (<http://twitter.com/HumaneSociety/>) for up-to-the-minute information on pet-friendly shelters, organizations in need of assistance, and other disaster-related resources.

### **Found animals** may be taken to:

Oklahoma City Animal Shelter, SE 29<sup>th</sup> and Bryant

Moore Animal Shelter, 3900 S Interstate 35 Service Road

City of Norman Animal Shelter, 615 E Robinsn

Animal Resource Center, 7949 S Interstate 35 Service Road, Oklahoma City

\*Pet owners searching for lost pets are encouraged to check [okclostpets.com](http://okclostpets.com) and the Facebook page for the McClain County Animal Response Team.

### **Injured animals**

A triage center has been set up at the Moore Home Depot.

Injured Animals may be found at:

Shields Vet 794-1569

Animal Emergency Center 631-7828

Dr. Neal 794- 1569

**Animal aid** - The Pet Food Pantry of OKC is offering dog food, cat food, leashes, collars, food bowls, etc to those in need. 405 664-2858 [www.petfoodpantryokc.org](http://www.petfoodpantryokc.org)

## **Health-Related Assistance**

**DIAL 211** - For Oklahoma residents seeking non-emergency disaster or health and human service information, please contact your local 2-1-1. Services are available 24 hours a day by dialing 2-1-1 from your home or cellular telephone. Please only call 911 for emergencies.

**Oklahoma City-County Health Department** – They are offering tetanus shots to rescue workers, volunteers and residents in affected areas.

**National Education Organization – Health Information Network**

NEA's Health Information Network includes a trained crisis response team, and offers materials and support for educators, parents, and community members to help students and families cope with crises, including tornadoes. The guide is available at <http://crisisguide.neahin.org/crisisguide>. Additional, hopefully helpful information can also be found at our We Stand with Oklahoma site: <http://www.nea.org/home/we-stand-with-oklahoma.html>

**Fresenius Medical Care** has set up a hotline at (800) 626-1297 for people who are on dialysis but are without power. Patients can call about local treatment options.

**Blue Cross and Blue Shield** has setup at the 1st Baptist Church in Moore on 27th and I-35 (across from the SSA Office) so that can help members who require medical care that may have lost all their identification and member ID information; they can also help members navigate any other health care system questions or problems that they might run into. Their toll free number for anyone who needs it: 1-800-722-3130.

**The SoonerCare** Helpline is available Monday through Friday, from 8 a.m. to 5 p.m. at 1-800-987-7767. Assistance is available to replace lost or destroyed medication, durable medical equipment, medical ID cards, etc. The Helpline can also assist members with transportation needs to medical appointments. SoonerCare members whose providers lost their office site to the storms may also contact the Helpline for assistance in finding another provider.

**TRICARE** for military and retired service members:

Addresses early prescription refills and explains the waiver referral process to include a map and zip codes of affected areas that qualify for the waiver.

[http://www.tricare.mil/DisasterInfo/DisasterAlerts/5\\_21\\_13\\_OklahomaTornado.aspx](http://www.tricare.mil/DisasterInfo/DisasterAlerts/5_21_13_OklahomaTornado.aspx)

**Financial Assistance**

**Consumer Credit Counseling**

3230 N Rockwell, Bethany, OK  
73128; **405 789-2227**

-[www.cccsok.org](http://www.cccsok.org)

-House payment help

-Debt management information

**Federal Employee**

**Education & Assistance Fund  
(For Federal Employees Only)**

**800-323-4140**

-Emergency loans and grants

**Travelers Aid and Homeless Assistance Center**

1033 N Walker Ave  
OKC, OK 73102

**405 232-5507**

M-F 8:00 am - 4:30 pm

-[www.upwardtransitions.org](http://www.upwardtransitions.org)

-Rent and utilities assistance

-Proof of hardship required

**Community Action Agency of Oklahoma City**

319 SW 25th St  
OKC, OK 73109

**405 232-0199 or 405 769-3346**

-[www.caaofokc.org](http://www.caaofokc.org)

-rent and water assistance

**Chase Bank** - Bank will extend branch hours and waive fees to help customers. Please call us at 1-888-356-0023 or call your banker if you're unable to access your funds or need help with other services. For example, we'll generally waive the early withdrawal fees on CDs to help customers with their cash flow.

**US Small Business Administration** - <http://www.sba.gov/content/disaster-assistance>

They offer low interest low interest loans to businesses and individuals to repair/replace real estate, personal property, machinery and equipment, inventory and business assets damaged or destroyed in a declared disaster; Disaster Loan application - <https://disasterloan.sba.gov/ela/>

**Assistance for Veterans**

Groups at the Home Depot in Moore

- ODVA, American Legion, FEMA, DAV
- DAV is serving veterans with service connections
- ODVA will be issuing checks to veterans with wartime service (Martha was uncertain as to the amount)

Contact information for each group

Oklahoma Department of Veterans Affairs (ODVA) Local: **(405) 521-3684** Toll Free: **(888) 655-2838**

The American Legion Office: **405-525-3511** Toll Free: **1-800-281-7557**

Disabled American Veterans (DAV) **(877-426-2838)**

**TINKER EMPLOYEES**

**A&FRC's Emergency Family Assistance Center (EFAC)** at 739-2747, 736-3813, or 736-3847 - and they can find more information on the Tinker AFB Facebook page or websites.

**Equipment**

Association Oklahoma General Contractors (AOG)

If cranes or equipment is needed for any tornado damage, contact Bobby Stem, AOGC, at 405 520-1874.

**Verizon Mobile support unit for citizens of Moore**

Wal-Mart Parking Lot at 501 SW 19th street

Emergency phones, tablets, chargers, internet access for all citizens of Moore

Verizon mobile charging stations with emergency phones and chargers

Red Cross Shelter at 201 S Howard in Moore

Home Depot Parking lot - SW 19th and Telephone Road in Moore

## **Web Links**

**Federal Emergency Management Agency (FEMA)** - <http://www.fema.gov>

**OK Dept of Emergency Mgt** - [www.ok.gov/OEM](http://www.ok.gov/OEM)

**American Red Cross of Central OK** – [www.okc.redcross.org](http://www.okc.redcross.org)

**Heart of Oklahoma Chapter, Norman** - [www.redcrossheart.org](http://www.redcrossheart.org)

**Salvation Army** - [www.salvationarmyusa.org](http://www.salvationarmyusa.org)

**Feeding America** – [www.feedingamerica.org](http://www.feedingamerica.org)

**National Voluntary Organizations Active In Disaster** - [www.nvoad.org](http://www.nvoad.org)

**Central OK REACT** - [www.okreact.org](http://www.okreact.org)

**United Methodist Committee On Relief** – [www.new.gbmg-umc.org/umcor](http://www.new.gbmg-umc.org/umcor)

**NewsOK** – [www.newsok.com](http://www.newsok.com)

**Southern Baptist Disaster Relief** - [www.namb.net/dr](http://www.namb.net/dr)

**Mennonite Disaster Relief** - [www.mds.mennonite.net](http://www.mds.mennonite.net)

**Adventist Disaster Relief** - [www.communityservices.org](http://www.communityservices.org)

**Community Action Agency of Oklahoma City** - [www.caaofokc.org](http://www.caaofokc.org)

Address - 319 SW 25th St, OKC, OK 73109; Phone - 405-232-0199 or 405-769-3346

**Small Business Administration (SBA)** - <http://www.sba.gov/content/disaster-assistance>; Disaster Loan Application - <https://disasterloan.sba.gov/ela/> . They offer low interest low interest loans to businesses and individuals to repair/ replace real estate, personal property, machinery and equipment, inventory and business assets damaged or destroyed in a declared disaster.

**Photographs / Missing Items** - If you find photographs in the debris after Monday's tornadoes, a website offers instructions on how best to preserve the photos.

<http://www.operationphotorescue.org/2012/11/saving-photos-after-hurricane-sandy>.

Also check out this lost-and-found Facebook page for missing items:

<https://www.facebook.com/MooreTornadoLostAndFound>.

**Oklahoma Insurance Department** - [www.ok.gov/oid/](http://www.ok.gov/oid/)

## **HOW CAN I HELP?**

### **Volunteer Opportunities**

**Oklahoma Medical Reserve Corps** - OKMRC has been activated in response to the TORNADOS. If you would like the opportunity to respond during this event, please register by going to this link - <http://www.okmrc.org/disaster-prep.cfm>.

**FEMA – Donate and Volunteer Responsibly** <http://www.fema.gov/volunteer-donate-responsibly>

### **Donations (Monetary)**

**Moore & Shawnee Tornado Relief Fund** - Donations can be made securely online at [www.TulsaCF.org](http://www.TulsaCF.org). Donations can also be mailed to TCF offices at 7030 S. Yale, Suite 600, Tulsa, OK, 74136.

**Red Cross** said the best way to assist families is to make a donation to [www.redcross.org/okc](http://www.redcross.org/okc) or [www.redcross.org](http://www.redcross.org) or texting REDCROSS to 90999 to make a \$10 donation.

**Salvation Army** Text "storm" to 80888 to make a \$10 donation

**United Way of Central Oklahoma's Disaster Relief Fund** is open. Donations may be made online at [www.unitedwayokc.org](http://www.unitedwayokc.org) or by mail to United Way of Central Oklahoma, P.O. Box 837, Oklahoma City, OK 73101 with notation for May Tornado Relief.

**Oklahoma Strong** [http://www.ok.gov/okstrong/Donation Information/index.html](http://www.ok.gov/okstrong/Donation%20Information/index.html)

**BGCO Disaster Relief** - <http://www.okdisasterhelp.com/>

**Oklahoma Attorney General** - Investigators with the Oklahoma AG's Office are investigating instances of price gouging and ask that anyone who experiences price gouging to contact the AG's Office immediately on the **Fraud Hotline** at **(405) 521-2029**. The practice is illegal. *\*The first scams typically seen following such tragic situations are charity fraud. Please stay alert and only donate to reputable charities.\** <http://www.oag.state.ok.us/oagweb.nsf/0/CFD3F9FD6AEF5E86257B72005656B6!OpenDocument>

### **Donations (Supplies)**

**Donations** larger than a pick up full should be sent to the **2450 John Saxon Blvd** in **Norman**

#### **Feed the Children Relief Sites -**

McCormick Distribution Center, 29 N. McCormick

First Baptist Church, 1201 N. Robinson

KOCO-TV, 1300 East Britton Road

Faith Church, I-40 and Portland

TLC Garden Center, 105 West Memorial Road in Edmond

Continental Resources, 20 N. Broadway Downtown OKC

Bob Moore Parking Lot, 412 W. Reno Downtown OKC

Thermal Windows, 6405 NW 23rd Street Bethany  
Cornerstone Church, 9900 SE 15<sup>th</sup> Street Midwest City

*\*Donated items being accepted at our locations are **diapers, canned goods, non-perishable food and snack items, water and sports drinks.** Cash donations are also welcome. Any individuals or corporations seeking to contribute to relief efforts may be directed to our website, [www.feedthechildren.org/tornado](http://www.feedthechildren.org/tornado), by calling 1-800-627-4556 or texting DISASTER to 80888*

**Salvation Army** has a donation truck at KFOR-TV  
444 E. Britton Rd., Oklahoma City, OK 73114

**Salvation Army Locations:** Provides food, shelter, clothing, spiritual, comfort and drug/alcohol rehab. [www.salvationarmyusa.org/usn/www\\_usn\\_2.nsf](http://www.salvationarmyusa.org/usn/www_usn_2.nsf)

**Main Office:**  
311 SW 5th St  
OKC, OK 73109  
**405-270-7837**

330 SW 4th St  
OKC, OK 73109  
**405-270-7839**

284 N Pennsylvania Ave  
OKC, OK 73107  
**405-236-3677**

516 S Hudson Ave  
OKC, OK 73109  
**405-246-1133**

2808 SE 44th St  
OKC, OK 73129  
**405-677-4781**

318 E Hayes St  
Norman, OK 73069  
**405-364-9910**

5101 N Pennsylvania Ave  
OKC, OK 73112  
**405-840-0735**

**Moore - Items needed:**

Bleach  
Dish soap  
Laundry Soap  
Hand towels  
Paper towels  
Toilet paper  
Mop heads  
Brooms  
Dust pan  
Heavy duty Trash bags  
Ziploc bags  
Rakes  
Shovels  
Safety glasses

Ear plugs  
Work gloves  
Dust masks  
Flash lights  
Batteries  
Sunscreen  
Bug spray  
Tylenol  
Plastic bins with lids  
Storage bins  
5-gallon buckets  
Dog food  
Diapers  
Wipes

Baby formula  
Nursery water  
Baby food  
Pacifiers  
Bottles  
Toys  
Old phone chargers  
Bottled water  
Gatorade  
Power bars  
Individually wrapped snacks  
Non-perishable food  
Soda

**Little Axe - Items needed:**

**VOLUNTEERS**

Shovels

Rakes

Trash

Storage bins

Toiletries

Creamer

Tools

Clorox Wipes

Cleaning Supplies

Tarps

1st Aide kids

Children's Medicine  
(Tylenol)

Sunscreen

MEN'S clothing

Batteries (all sizes)

Flashlights

Water

Dog/Cat Food

Rain Gear (boots,  
parkas, etc)

**The Infant Crisis Center** <http://www.infantcrisis.org/>

Located in OKC, but they have distribution sites in Moore, Oklahoma City and Norman for supplies for babies and young children.

**The Animal Resource Center, Inc.** <https://www.facebook.com/#!/animalresourcecenter>

Towels

Bedding (for crates)

Latex Gloves

Paper Towels

Trash Bags

Dog Treats

White Copy Paper

Spiral Notebooks

Crates, Medium and Large

Hand Sanitizer

Food Bowls

Flea and Tick Medication